

User Choice Student Information

What is the User Choice Program?

The User Choice 2017-20 program provides a public funding contribution towards the cost of training and assessment for eligible Queensland apprentices and trainees.

The program provides the flexibility for apprentices, trainees and their employers to select a preferred registered training organisation (RTO) from a list of pre-qualified suppliers (PQS) for the delivery of accredited training to meet their specific needs.

How do I participate?

Choose a qualification that interests you and [become an apprentice or trainee](#).

Visit the [Queensland Skills Gateway](#) to choose a qualification, learn about the training available, and the training providers that can assist you.

Which apprenticeships and traineeships are funded under User Choice?

Not all apprenticeships and traineeships attract government funding. The funding priority will determine the level of public funds contributed to training regardless of whether the qualification is an apprenticeship or traineeship.

Refer to the [User Choice funding and pricing page](#) more information.

Am I eligible for a funded place in the User Choice Program?

To be eligible for a government contribution towards the costs of training, an apprentice or trainee must have entered into a training contract for a qualification that is funded by DET and be registered in DET's registration system DELTA. The contract commencement date or recommencement date must be on or after 1 July 2010, and the training provider selected to deliver the training must hold a pre-qualified supplier (PQS) status for the nominated qualification.

The government contribution for a User Choice funding contribution is detailed in the apprentice or trainee's letter of registration from DET, and is subject to student eligibility and their selection of an eligible PQS as their SRTO.

Are there any rules I should be aware of in relation to funding?

Apprentices and trainees can only receive one government contribution for a User Choice funded qualification at any single point in time, i.e. a student is not funded to undertake two apprenticeships or traineeships at the same time.

In addition, apprentices and trainees, including SATs, can only receive a maximum of two government funding contributions under the current User Choice program.

There are other rules specifically related to funding for SATs, so students and their parents/guardians should discuss their intentions with their school's vocational education and training coordinator prior to signing up as a SAT. Australian Apprenticeship Support Network providers are another good source of information.

Will I be expected to pay fees and charges to my RTO?

Usually students are required to pay a co-contribution fee. In some cases though, an RTO may provide either a partial or full exemption for a student in respect to the co-contribution fee. SATs are not required to pay a co-contribution fee while they are still at school, but may ([visit the Fee-free training for Year 12 graduates section of this website](#)) be required to pay fees once their training contract has been converted to full-time or part-time post school. Your SRTO will provide in detail its fees and charges policy, including full costs method of collection, refunds and exemptions prior to enrolment.

More information

Visit the [User Choice](#) section of this site for more information.